## **Privacy notice**

We take your privacy seriously and manage your data in accordance with the European Union's <u>General Data Protection Regulation</u> (GDPR).

On this page we use the term 'personal data' to refer to any personal information we collect about you, such as your name and email address.

## Who do we share your information with?

Celtic Life Limited will never share, sell, rent or trade your personal information to any third parties for marketing purposes without your prior consent. We will ask for your consent to share personal information with organisations we are in partnership with. These requests will be specific to the individual organisation so that your consent decision is informed.

We make sure anyone who provides a service for Celtic Life Limited enters into an agreement with us and meets our standards for data security. They will not use your data for anything other than the clearly defined purpose relating to the service that they are providing.

## How do we protect your data?

Celtic Life Limited is committed to protecting the personal information you entrust to us. We adopt robust and appropriate technologies and policies, so the information we have about you is protected from unauthorised access and improper use e.g. your online account is encrypted and our own network is protected.

## Accessing your data

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate. You also have the right to request a copy of the information that we hold about you. To do so, please email: <a href="mailto:data@celticlife.co.uk">data@celticlife.co.uk</a> or write to: Data Protection Officer, Celtic Life Limited, Thurlibeer, Stratton, Bude, Cornwall, UK.

If you wish to make a complaint about how we have handled your personal data, please email: <a href="mailto:data@celticlife.co.uk">data@celticlife.co.uk</a> or write to: Data Protection Officer, Celtic Life Limited, Thurlibeer, Stratton, Bude, Cornwall, UK, and we will investigate the matter.

If you are not satisfied with our response or believe we are not processing your data in accordance with the law, you can contact the UK's Information Commissioner's Office. For further details, visit <a href="https://www.ico.org.uk">www.ico.org.uk</a>.

You can find out more about your data rights at <a href="www.ico.org.uk/for-the-public">www.ico.org.uk/for-the-public</a>.